

BEST PLACES TO WORK IN COLLECTIONS

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Best Places to Work in Collections 2014 Winners Announced

Patrick Lunsford : September 29, 2014

insideARM.com today announced the winners of the seventh annual **Best Places to Work in Collections**. This award program is designed to identify, recognize, and honor the best places of employment in the accounts receivable management (ARM) industry, and was created and facilitated by insideARM.com and Best Companies Group. Best Places to Work in Collections 2014 is sponsored by **Executive Alliance**, the premier recruitment and executive search firm in the ARM industry.

"We are thrilled to shine the light on companies doing things right," said Stephanie Eidelman, CEO & Publisher of insideARM.com. "Maintaining a great workplace is a challenge in any industry; in collections it can be particularly difficult. For employees, having a job is critical — but having a job where one feels valued and engaged is far more powerful, productive, and lasting. This, of course, pays dividends to the company as well."

ARM companies from across the country entered the two-part survey process to determine the **Best Places to Work in Collections 2014**. The first part consisted of evaluating each nominated company's workplace policies, practices, philosophy, systems, and demographics. The second part consisted of an employee survey to measure the employee experience. The combined scores determined the top companies and the final ranking. Best Companies Group managed the overall registration, survey and analysis process and determined the final rankings.

"We sincerely thank all of the ARM firms that participated in the program this year," said Eidelman. "They underwent a rigorous evaluation process, ensuring that the winning companies are truly succeeding in their efforts to provide a challenging, satisfying, and motivating work environment for their employees."

The 2014 Best Places to Work in Collections list is made up of **35 companies** divided into three size categories: Small (15-49 employees), Medium (50-149 employees) and Large (150+ employees). A ranked list, complete with profiles of all of the winners, will be released in early December on insideARM.com.



First Credit Services (FCS) is honored to be one of only 35 Companies to make this exclusive list. With over 6000 Collection Agencies operating throughout the United States, this is a HUGE honor... This achievement is a perfect example of our commitment to all First Credit Services employees, and how we foster an environment where all employees are encouraged to truly impact the business. In the Collection Service Industry, nothing is more important than developing and retaining a top-notch staff of wonderful people. We employ a philosophy where everyone needs to feel appreciated and respected within our corporate environment, because satisfied and happy employees always deliver a better service to our clients and their customers alike. Learn more: www.firstcreditonline.com

